

MINUTES OF THE MEETING



Minutes of the Meeting of Students' Grievance Redressal Committee

Held on: 10 July 2024

Record of Discussion during the Meeting of the Grievance Cell and Action Taken Report

Venue: Room No: 203

Time: 2:00 PM

Date: 10-07-2024

Members Present in the Meeting:

1. Chairperson:

Dr. Naveen Kumar C.M - Principal

2. Faculty Members:

Dr. Saravanan, Department of Management

Dr. Archana Ambekar, Department of Commerce (PG)

Prof. Pushpa N, Department of Commerce (UG)

Prof. Vasanth Kumar, Department of Kannada

3. Nominated Members:

Student Representatives:

Keerthana, B.Com

Shadhirock John S, B.Com

Kamkum, BBA

4. Special Invitees:

Jahnavi Gupta, B.Com

www.jaincollege.ac.in

Campus:

15, Vasavi Temple Road
V.V. Puram, Bangalore - 560 004
Ph. No: 080-46595200/201

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Nature of Grievances Discussed:

- Many students expressed difficulty in finding parking space inside the campus, leading to inconvenience and congestion near the entrance.
- Students reported inconsistent water availability in the college restrooms, especially during peak hours, affecting hygiene and comfort.

Resolutions of Grievances:

The grievances received were examined by the committee members.

- **Parking Space Issue:**

The administration will explore possibilities to extend the parking area by utilizing additional space or implementing a regulated parking system to optimize existing capacity.

- **Water Supply Issue in Restrooms:**

The college maintenance department will be instructed to inspect and resolve water supply inconsistencies by ensuring regular checks and immediate repairs.

The meeting concluded with the assurance that necessary actions would be taken to address the concerns raised by the students.


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Minutes of the Meeting of Students' Grievance Redressal Committee

Record of Discussion during the meeting of Grievance Cell held on 09th November 2023 and
Action taken report.

Venue: Room No: 203

Time: 3:00 pm

Date: 09-11-2023

Members present in the meeting:

1. Chairperson:

Dr. Naveen Kumar C.M - Principal

2. Faculty Members:

Dr. Saravanan, Department of Management

Dr. Archana Ambekar, Department of Commerce (PG)

Prof. Pushpa N, Department of Commerce (UG)

Prof. Vasanth Kumar, Department of Kannada

3. Nominated Members:

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The convenor conducted a meeting with the faculty members and the student representatives to discuss the following grievances received from the students.

Nature of Grievances:

1. Inadequate canteen facilities in the college.
2. Kuldeep J, a student from 3rd sem BBA (batch 2022-2024), approached the principal requesting to change his existing section from B to C as he would be more comfortable in the changed section.

Resolutions of Grievances:

The grievances received were examined by the committee members.

After a discussion, it was decided:

- The college's canteen facilities would be reviewed, and improvements would be made if necessary.
- The matter would be discussed with the class teacher; and if the sections can be changed as a special consideration.


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